

MINISTRY OF LAND TRANSPORT AND LIGHT RAIL

Communiqué

NLTA SPECIAL HELP DESK FOR VEHICLES AFFECTED BY THE FLASH FLOODS ON 15 JANUARY 2024

1. The Public is hereby informed that, following the torrential downpours occasioned by the Tropical Cyclone, Belal, which unleashed severe flash flooding, on 15 January 2024, in Port Louis and other regions, whence several vehicles were submerged, a special help desk is being set up by the National Land Transport Authority (NLTA) in collaboration with the Registrar-General Department (RGD) to expedite the renewal/refund relating to those damaged/submerged vehicles.
2. This special help desk will be operational as from **Wednesday 31 January 2024** and will be located at the 6th Floor, Emmanuel Anquetil Building.
3. The owners of damaged/submerged vehicles are required to bring the following documents to enable both the NLTA and the RGD to accelerate the processing: -
 - (i) OB Number from the Police;
 - (ii) Insurance Certificate confirming that the vehicle has been declared as Economical Total Loss;
 - (iii) Horsepower of the damaged/submerged vehicle; and
 - (iv) any other documents which may be required by either the NLTA or the RGD
4. The above-mentioned arrangements would be effective **for a period of 45 days as from Wednesday 31 January 2024** and would be applicable to only those vehicles which have been damaged/ submerged during the flash flood caused by Tropical Cyclone, Belal on 15 January 2024.
5. The Ministry relies on the usual understanding and cooperation of the Public.

Ministry of Land Transport and Light Rail
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